



WASTE MANAGEMENT TRAINING

Employer Information

Certificate III in
Asset Maintenance
(Waste Management)
PRM30504 &
PRM30509

Training Modules

Safety at Work

Hazards, Risks
&
Emergencies

Providing Waste
Services

Site / Vehicle
Operations

Customer
Service

Workplace
Communication

Sustainability &
Innovation

Course Review

WHAT IS THIS TRAINING?

This is accredited training for people working in all of the waste management sectors and will result in a nationally recognised qualification being achieved.

The training covers vital information in relation to all aspects of the work process when collecting, handling, recycling and disposing of waste.

Issues addressed in the training modules include:

1. **Safety at Work** (legislation, Duty of Care, manual handling, dangerous goods)
2. **Hazards, Risks & Emergencies** (hazards identification, risk management, emergency response)
3. **Providing Waste Services** (waste material types, receiving, handling, processing)
4. **Site / Vehicle Operations** (Site and waste monitoring, traffic control, site maintenance, vehicle operations, accident procedures and driving evaluation)
5. **Workplace Communication** (methods of communication, giving / receiving instructions, teamwork)
6. **Customer Service** (service standards, meeting customer needs, managing aggressive behaviour)
7. **Sustainability & Innovation** (environmentally sustainable work practices, workplace innovation)
8. **Course Review**

BUSINESS BENEFITS

- Compliance and risk management controls improved e.g. OH&S and environment
- Operational efficiency and quality control improved through better understanding of products and processes. The training focuses on real work issues.
- Cultural change through 'soft skills' development - communication, customer service, teamwork etc.

DELIVERY

A comprehensive, industry-based, learning program supported by facilitated training

- Training is organised into learning modules.
- Learning materials specific to the job are provided to support training
- Training delivery schedule is negotiated to minimise interruption to work program

The maximum term to complete the qualification is 24 months. The training is competency based and therefore the training program can be completed as soon as the trainee meets the competency requirements.

WHO SHOULD UNDERTAKE TRAINING?

This training is for all personnel working in recycling and material recovery facilities, waste transfer stations, landfills.

FUNDING

Funding assistance for this training may be available under the Australian Apprenticeships Program (conditions apply).

